



**NEW YORK STATE ASSOCIATION
OF COUNTY HEALTH OFFICIALS**

Leading the Way to Healthier Communities

ACCREDITATION WORKGROUP

April 15, 2026, 2:00-3:00

Meeting Notes

Agenda Item	Discussion
PHAB Updates	<p>PHAB will also host a separate invite-only webinar for accredited health departments focused on the refreshed standards and reaccreditation process. She shared that updated documentation forms and a crosswalk between Version 2022 and Version 2026 standards are expected to be released by the end of May.</p> <p>PHAB Webinar on the Refreshed Standards & Measures Informational Webinar, June 23rd from 2-3:30. Webinar Registration - Zoom</p>
Performance Management Systems – Genesee/Orleans	<p>Genesee and Orleans Counties are currently evaluating new performance management systems and are working with the Public Health Foundation to help structure the process. As part of that work, they are considering how best to organize and align departmental goals within the system.</p> <p>They explained that different health departments use varying frameworks for organizing performance management activities, including the 10 Essential Public Health Services, the Foundational Public Health Services framework, or structures tied more directly to Article 6 program areas. The counties were seeking feedback from peers on what frameworks other departments are using and what has worked well for them.</p> <p>Madison shared that their department is moving toward organizing performance management activities around the five Foundational Public Health Services areas. They explained that the department is trying to streamline its structure by focusing on broader organizational priorities rather than tracking work by individual program teams. They noted that cross-cutting activities, such as rabies or lead programs, would be grouped under broader foundational areas instead of being separated by unit.</p> <p>Madison also discussed Their department’s use of Metopio for Community Health Assessment work and noted that the company is developing a performance management</p>



	<p>tool intended to align with accreditation standards. They shared that her department is interested in utilizing that tool as part of their future performance management efforts. In response to questions from the group, Madison explained that the first year of Metopio was funded through grant support and that ongoing costs were later incorporated into the county budget. She also noted that the cost is shared with the local hospital system.</p> <p>Clinton County previously worked with the Public Health Foundation and initially developed a performance management structure consisting of 17 goals with associated objectives and measures. Over time, the department found that approach cumbersome and difficult to manage. In an effort to simplify reporting and data collection, the county recently reorganized its framework around the Foundational Public Health Services model and reduced the number of goals to seven broader goals. They noted that this streamlined structure has made reporting and tracking more manageable.</p>
<p>Strategic Plan/Dashboard - Onondaga</p>	<p>Onondaga shared that the department is preparing to update its strategic plan, as the current plan expires at the end of the year. The department currently uses an Excel-based dashboard system to track strategic plan action items and initiatives. While the system has been functional, they noted that the department is exploring whether there are more efficient or user-friendly tools available for tracking strategic plan progress and reporting. The department asked the group whether other health departments were using alternatives to Excel and requested feedback on the strengths and weaknesses of those systems.</p> <p>Cortland shared that the department uses Tableau for dashboarding and data visualization across multiple areas, including Community Health Improvement Plan (CHIP) tracking, Community Health Assessment (CHA) work, social media metrics, and performance management activities. They explained that the county is currently developing a new performance management dashboard in Tableau from the ground up. They described Tableau as highly user-friendly and explained that the department still maintains its underlying data in Excel spreadsheets. Once the Excel files are connected to Tableau, however, the visual dashboards automatically update through a simple data</p>



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	<p>refresh process. After quarterly data updates are entered into Excel, staff only need to refresh the Tableau connection for all visualizations and metrics to update automatically.</p> <p>The discussion also highlighted staffing considerations related to maintaining dashboards. They noted that they currently serve as the primary staff person responsible for managing the data collection and dashboard updates in the county. They further explained that Tableau allows the county to create public-facing dashboards, and shared that the county's CHIP and CHA dashboards are publicly available on the county website to improve community transparency and accessibility.</p> <p>Follow-up discussion focused on workflow and update frequency. The group noted that while Tableau automates visualization and reporting functions, departments still need an internal process and sufficient staff capacity to regularly collect, maintain, and update the underlying data.</p>
Next Meeting	Thursday, May 20, 2026 from 2:00-3:00

Attendees	Organization	Email
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