



NEW YORK STATE ASSOCIATION OF COUNTY HEALTH OFFICIALS

Leading the Way to Healthier Communities

April 22, 2025 - EI Fiscal Workgroup Notes

Covered Lives Assessment

- Counties are working on a request for clarity on covered lives to be sent to the state
- This letter will include requests for clarification on;
 - CL allocation amounts and percentages for each county
 - Explanation of how CL allocations are calculated based on escrow payments
 - CL disbursement schedule
- Counties aim to have the proposal ready by the next meeting
- State stated they would share the proposal with DOB through their fiscal office and recommended Counties do the same.

Duplicate Payments and Reporting

- Counties continue to face challenges in tracking and reconciling payments
- Requests have been made for improved reporting capabilities
- BEI highlighted that PCG added timestamps to EI billing reports to help identify duplicates
 - Counties noted that therapy claims previously seen as duplicates are being corrected however there are still some duplicates
 - BEI advised counties that notice duplicate claims should submit a ticket through web-to-case
- State submitted duplicated and inflated claim examples to PCG for review. PCG is still reviewing and will advise.

Requested Reporting Improvements

- Counties requested additional reporting capabilities, including
 - Ability to easily compare total amounts billed versus paid
 - Tracking mechanisms to ensure all claims are properly processed and paid



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- Total amount of vouchers submitted
- Enhanced reporting for transportation claims, showing state reimbursement amounts
- BEI suggested reactivating the Summary of Service report, which includes detailed information
- A training session on report navigation from case management to EI billing was requested

Safety Net Payments

- Stop gap payments have decreased significantly in recent bi-weekly periods
 - The most recent payment (a month ago) was around \$300,000
- No specific date has been set for starting recoupment and an end date for stop gap payments to providers.
 - NYC expressed concern about \$13 million in outstanding payments and the approaching end of the fiscal year. Reiterated that recoupment is needed by the end of NYC fiscal year 2025 (6/30/2025).
 - Counties continued to request clarity on the recoupment process and timeline
 - The current agreement stipulates a 25% recoupment from each subsequent payment
- Counties raised concerns about a potential violation of the escrow agreement due to the stop gap payments
- State amending current provider stop gap payment agreement.

County Escrow Agreements

- Counties suggested revisiting the county escrow agreements to address recent decisions that may contradict the current agreement
 - The agreements have not been updated in 12-13 years and may need amendments to reflect current practices

Interest-Bearing Accounts



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- The current escrow agreement states that funds should be placed in non-interest bearing accounts but there has been conflicting information as to if that is how it is currently being handled.
- Counties requested clarification on:
 - If the escrow accounts accrue interest and, if they do,
 - The state's process for managing interest-bearing accounts
 - Current interest balances for counties
 - How accrued interest is being used or allocated
- BEI clarified that these questions should be directed to the Division of Budget and the Controller's Office, as BEI does not oversee these financial aspects

Bi-Weekly Invoices

- Counties reported issues with recent bi-weekly invoices such as;
 - Inconsistent receipt of invoices, with counties noting they hadn't received the 3/14 escrow invoice
 - The impact of delayed invoices on payment processing and subsequent escrow payments
 - Errors on the some of the county invoices received, which delays invoice payment processing and subsequent escrow payments.
- BEI acknowledged the complexity introduced by weekly payments and committed to more diligent review of payments and deposits
 - Steps are being taken to ensure invoices are reviewed multiple times before being sent

Statute of Limitations for EI Services

- Counties raised the issue of old claims in pending status and the need for a clear statute of limitations
 - Counties face challenges with accrual accounting for old claims
 - Fiscal offices request justification for writing off old claims



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- There is a need for a consistent message regarding when claims can be considered no longer valid
- BEI will inquire with PCG about the process for closing old claims
 - The issue will remain on the agenda for future meetings to track progress
 - Counties suggested implementing a standardized timeframe for providers to clean up old claims before they are closed

Service Location Documentation

- Counties raised concerns about service location documentation in the case management system
 - Service authorizations only allow one location, which is often defaulted to the child's home address
 - Attempts to edit the service location do not save, resulting in incorrect documentation
 - Multiple service authorizations are being created to accommodate different service locations, leading to challenges in understanding the actual frequency of services
- Concerns were raised about potential Medicaid audit issues due to incorrect service location documentation
- BEI acknowledged that this is a larger discussion beyond the current meeting's scope and committed to bringing this issue to the case management team for further discussion and potential resolution
- BEI emphasized that the session note indicating where the session took place is crucial for documentation