



November 25, 2025 - EI Fiscal Workgroup Notes

Covered Lives Assessment

- NYSACHO requested extension before next year's sunset with proposed 51% county, 49% state split
- BEI confirmed budget talks starting and plans to include renewal in their proposal
- Next payment timing uncertain
 - BEI expects payment early year but cannot confirm date
- NYSACHO raised extension with DOB in recent meeting; DOB acknowledged and will monitor
 - Further conversations planned with DOB and program side

Safety Net/Stop Gap Payments

- As of 11/21: \$8.7 million recouped, representing 45% repaid statewide (up from 30%+ in September)
- 29 agencies fully repaid, 80 agencies continuing payments with 25% automatic recoupment working well
- Final repayment deadline remains: December 31st, 2026

County Escrow

- First payment for 2024-2025 program year made; transportation claims for same time period in next batch
- NYC expressed concerns regarding the inability to reconcile escrow county invoices against NYC internal records. Requested clarification of stop gap recoupment quarterly adjustments. SDOH to set up separate meeting with NYC to discuss.

Statute of Limitations on EI Claims

- Draft policy update being finalized and reviewed
- BEI Fiscal noted multiple unresolved issues including timeframe and cutoff dates
 - Once cutoff determined, will assess billing system implementation



Billing

Medicaid Reporting and Policy

- PCG creating Medicaid reports by county and denial reason, delayed due to prioritizing next hub release
- PCG recently corrected policy issues in hub
 - Policies incorrectly flagged as do not use
 - Multi-month sweep over 12-18 months recovered \$8-10 million
 - Expecting increased Medicaid reimbursement rates going forward from accuracy improvements
- Medicaid decline also attributed to decreased eligibility and case management accuracy
- Proposed webinar showing counties which reports serve which purposes; NYSACHO will circulate for feedback
- Counties emphasized priority concern about counties losing daily access to federal Medicaid funds while PCG works on updates, noting escrow funds are county accountable assets with increasing costs

Billing Process and Third-Party Insurance

- Policy effective January 1, 2022: cannot bill Medicaid if child has primary insurance billable for nearly all services
 - Exceptions: service coordination and special instruction (special instruction excluded because not billed to commercial insurance)
- Counties raised concern about missing CO22 denials when Medicaid not billed, causing missed reimbursement when third-party insurance lapses
 - Example: child's third-party incorrectly listed in hub, missed approximately 2 years Medicaid billing until third-party stopped



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- Requested written policy documentation; BEI Fiscal will send to Counties and full group via NYSACHO

Medicaid Sweep Reporting and Escrow Reconciliation

- Counties requested last Medicaid sweep date added to billing module for clarity on when claims should appear
 - Sweeps occur approximately third Wednesday but timing unclear

Code 35 Placement Process

- Current ticket system ineffective; process too long and inefficient
- BEI Fiscal indicated PCG billing team reviewing process to determine if streamlining possible; no timeline given
- Counties described ongoing frustration
 - PCG consolidates individual tickets with specific dates into one group ticket, distorting metrics
 - Cannot add code 35 when claim in rebuilt status, yet claims rebuild before code 35 fixes complete
 - Example: claim denied 11/10, automatically rebuilt 11/18, preventing code 35 addition until next denial (potentially 3+ months delay)
 - Billing call center representatives go through different investigative steps instead of addressing stated code 35 issue
 - Call center commonly responds claim paid by escrow so closed, requiring multiple clarifications that the money should come from Medicaid
- BEI Fiscal will discuss issues with call center at weekly meetings
 - BEI Fiscal requested to be looped in on tickets experiencing issues in this area

Voucher Report Mileage Claims

- Mileage claims showing \$0 amount billed in voucher AR Details report generated in Case Management and in reports generated in EI Billing/Billing Module.



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- BEI Fiscal indicated PCG has ticket; when resolved, amount should display but not impact actual reimbursement
 - Will provide update when available

El Hub System Updates

Performance Issues and Release Timeline

- Target December 3rd release delayed due to performance issue identified during testing
 - BEI noted PCG identified issue (positive sign for quick resolution)
 - Still targeting December release
 - BEI will announce deployment date by next week
- Subsequent releases likely Q1 2026 but full timeline not finalized
- Counties emphasized county need to prioritize fixes making day-to-day hub work easier
- BEI noted enhanced performance testing needed for larger releases

Open-Closed HIFSP Edit Feature

- Anticipated Q1 2026 implementation (originally December/January timeline)

NYC Provider Role Access Issue

- NYC lacks El billing provider role access for months
 - Cannot financially track transportation claims or release claims for extraordinary circumstances
 - BEI Fiscal aware; PCG working on it, hoping for update soon
- Counties asked whether anyone is monitoring claims to ensure they are not held up for denials or extraordinary circumstances
 - BEI Fiscal will review invoice information from NYC DOHMH to confirm status and proper transfers

Transportation Reimbursement for Non-Medicaid Children



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- County requesting clarification on parent transportation reimbursement claims dating back to July 2024
 - Previously received 49% reimbursement via state voucher submission
 - Under EI hub: informed 49% would come automatically, but no reimbursement received for over one year
- BEI Fiscal explained reimbursements based on payment date, not service date
 - Majority of consultation plans not submitted until January
 - January costs not yet reimbursed; once January forward reimbursed, counties should see 49%
 - General services reimbursed through December; next round should include at least January claims

Four Percent State Plan Amendment Implementation

- Retroactive to April 1st, 2025
 - No retroactive action required by providers or counties; automatic based on residential code and eligible service matchup
- Medicaid eMedny implementation expected February after testing
 - Will not proceed without county escrow approval
- BEI Fiscal indicated retroactive escrow and Medicaid payments already approved in SPA
 - Need to ensure state data matches PCG data before sharing with counties
 - Sampled claims confirm children in eligible ZIP codes receiving eligible services (speech, special instruction, LTTT)
- Estimated data available early to mid-December
 - Counties requested retroactive estimates to inform county discussion
 - Counties asked for clarification on retroactive payment process; BEI Fiscal confirmed already approved, need to give counties data once reconciled
- Counties requested report including child address and ZIP code in billing reports for planning and budget



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- Currently no reports tying ZIP code to visible county data
- Requested confirmation four percent based on child's active EI hub address, not Medicaid enrollment address
 - BEI Fiscal confirmed using state ZIP code, not Medicaid; PCG applying modifier, Medicaid looking for modifier and rate code only

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